

## **CASE STUDY**

### **Colington Consulting Works with a Telemedicine and Point of Care Device Company to Determine HIPAA Compliance Requirements**

#### **THE CHALLENGE**

A global health company that designs technology solutions to assist health care providers needed to thoroughly understand all HIPAA compliance requirements for an application that was going to be marketed in the U.S. The company had research, design and developer teams located in various foreign office locations. Part of the challenge for Colington was being able to conduct consultation and educational sessions for the company, while factoring in working across multiple international time zones.

#### **THE SOLUTION**

Jay Hodes, President of Colington Consulting, and Dr. Waseem Sheikh, Colington's Senior Health Information Technology Advisor, held an initial video conference call with the company to help provide clarification with HIPAA compliance requirements. Once receiving an operational overview of the company's application, the team at Colington determined the next logical step would be to conduct a data flow analysis. The analysis was necessary to see if the company was going to store, transmit, access and receive protected health information within their application. This analysis would also help determine if the company would be deemed a Business Associate under the HIPAA Security Rule.

#### **THE RESULT**

Colington was able to successfully schedule a number of video conference calls in order to conduct the data flow analysis by showing flexibility in adjusting to time zone differences. As leading experts in HIPAA compliance, the team at Colington was able to quickly determine the company would be a designated Business Associate if marketing their application in the U.S. and would need to have comprehensive HIPAA compliance program in place.

Colington was able to rapidly provide the company a full range of HIPAA compliance services to meet regulatory requirements. This included remotely conducting the facility security survey and the HIPAA Risk Assessment. Colington's policy team developed a customized HIPAA Risk Management Plan for the company. HIPAA Security Awareness Training was provided to all members of the company through Colington's web-based training platform.