

CASE STUDY

Colington Consulting Provides Radiology Company with Comprehensive HIPAA Compliance Services Including Customized Training

THE CHALLENGE

A large radiology company with multiple locations needed assistance in all areas of HIPAA compliance, including training for a workforce of over 250 employees. One of concerns of the organization was the need for an updated HIPAA Risk Assessment to be conducted in order to comply with the HIPAA Security Rule and obligations of CMS' Incentive Program for Meaningful Use. Another significant concern was meeting the annual HIPAA Security Awareness Training requirement for the entire workforce spread out at multiple office locations. The organization had some policies and procedures in place but asked Colington to create a more comprehensive and up-to-date risk management plan.

THE SOLUTION

Because Colington Consulting offers a full range of HIPAA compliance services, the solution to meet all the necessary requirements was easily attained. Jay Hodes, President of Colington Consulting, was onsite to meet with those in the organization tasked with administrating the HIPAA compliance program. Once Jay personally worked with the company to fully understand the organization's needs and requirements, he customized a complete package of services and solutions, which included:

- Conducting Facility Security Surveys at all the organization's office and storage locations.
- Conducting the required HIPAA Risk Assessment.
- Developing and customizing a HIPAA Risk Management Plan (HIPAA policies and procedures). Colington's policy writers were able to incorporate a number of existing policies the organization already had in place into the new plan.
- Developing a web-based program for the entire workforce that included customized content for the organization.

THE RESULT

Because Colington utilizes a team of former U.S. Department of Health and Human Services senior officials and health information technology experts that fully understand regulatory compliance, the organization had all the necessary requirements in place in short order to meet the HIPAA Privacy and Security Rules. As part of the package of services for this organization,



Colington provided consultation on a number of related HIPAA issues throughout the course of the one-year contract period. Subsequently, the organization renewed a new one-year contract for services and continues to use the web-based HIPAA training developed by Colington Consulting.